



VOICE PRINT DATA

- IT Consulting Services
- Voice & Data Solutions
- Computer Hardware
- Phone Systems
- Multi Function Printers
- Network Administration & Support
- Remote Management
- Web Design & Hosting Services
- Rental & Leasing Facilities
- All Services Australia Wide

About Us

Voice Print & Data is a true “One-Stop-Shop” when it comes to technology related products and services. Gold Coast based, locally owned and operated, we provide quality service on all voice print & data solutions. System integration and Managed Services is our core business with a host of key products to bring all of your office technology together under the one roof.

We offer flexible support solutions including on-site or remote support and maintenance packages tailored to suit your business needs. Our point of difference is our dedication to excellence in customer service and the timely delivery of quality products tailored to suit your ever changing needs.

Mission Statement

Our mission is simple, make technology an asset for your business not a liability. We successfully achieve this by tailoring technology solutions to meet your business requirements, backed up by first class customer service and support.

Too many times we have seen other I.T. companies recommend or implement solutions that are not appropriate for the specific client’s business or will not take a business’ operations or future road map into their planning. We offer “Turn Key” Solutions to make technology integrate seamlessly with your business and your budget. As your technology partner, your business is our business - when your business grows ours will grow with you, therefore, it is important for us to ensure your business has the right tools to succeed.

What we do best

Voice Print & Data offers quality service in:

- Systems integration and implementation
- Customised Business applications
- Server and Workstation installations, support and maintenance
- Network design, deployment, support and maintenance
- Apple Hardware – Workstations & Xserve
- Web and Email Hosting Solutions
- Business Telephone System & Voice over IP (VoIP)
- Wireless Networking
- Managed Service Agreements and general on-site / and ore remote support services
- On-line – off-site data backup services & Risk Management consulting services
- System security/efficiency, Compliance Audits
- Kyocera Authorised Dealer – Multi-function office printers
- Electronic Document Management Solutions
- Thin Client, Virtual Desktop environments – Cloud Computing.
- General Hardware and Software Sales – All major vendors



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Our experience

We have over 40 years of collective experience among our senior staff, with a customer base that extends across a wide range of industries, including professional services such as accounting and legal firms, insurance brokers and financial planners through to, manufacturing, construction, real estate, health and education.

Our business is built on word of mouth referral, demonstrating our client's confidence in us and our ability to successfully support businesses within the Gold Coast Region. Our technical staff are encouraged to keep abreast of emerging technologies and have resources on hand to solve any technology related problem, big or small.

Managed Service Agreements

Voice Print & Data offers Managed Service Agreements, ranging from 6 – 24 month terms. We offer four levels of maintenance; Bronze, Silver, Gold & Platinum, each of these programs may vary from client to client, as they are tailored to individual needs, depending upon the service levels and included support services required. Generally, our Managed Service Agreements offer unlimited remote support services, guaranteed response times and closure targets, Asset Management and Technology road map planning.

Services and Solutions

Voice Print & Data has a solution to suit almost every I.T. and Communication need, In a successful business, I.T. and Communications are crucial and therefore there are some key areas that a business must address, to minimise risk and improve efficiency. Some of these areas are:

- Data backup Services / Business Continuity & Disaster Recovery
- Workstation & Server Management
- Email system SPAM Filtering and archiving
- Identity Management
- Virus / Threat Management & Network security
- Patch Management
- Network Administration
- Document Management
- Telecommunications cost analysis

At Voice Print & Data, we leverage the latest technologies to compliment the clients business and its requirements. Our solutions cover a large range of 'must have' technologies, including specialised support services tailored to suit your needs.

We are your I.T. Department

Today a small or medium business should be able to access all the benefits of a large enterprise particularly in relation to I.T. – we treat your systems like they are our own, genuinely taking ownership of any problem or task thrown our way. We maintain a close relationship with our clients and know their system inside-out; We take a "proactive" approach when providing service and support, steering away from the typical "reactive" service model which is always dealing with problems after they occur proving in-efficient and encouraging an un-productive environment for your staff.

Working as your in-house I.T. department we take care of the day-to-day technology maintenance requirements, giving you peace of mind to focus on growing your business.

Contacting Us

All enquiries and service requests should be directed to our helpdesk team on 1300 764 158 or alternatively email us support@voiceprintdata.com.au